

# Perth Parts Solutions: Parts Warranty Conditions

**Second hand parts sold by Perth Parts Solutions should be inspected by customer as to condition before use.**

## TERMS OF PAYMENT

1. Cash or Cheque
2. Credit Card
3. Money Order/Mail Order
4. Money transfer through bank
5. Established Credit Account
6. EFTPOS cards are accepted

Perth Parts Solutions reserves the right to refuse credit to applicants without reason.

## PRICES

Prices are subject to change without notice.

## CONDITIONS OF DESPATCH

We are not common carriers. All goods will become the customer's responsibility (including freight charges) upon removal or despatch from our premises. Despatch will be by your nominated freight company or via companies regularly used by us, unless otherwise instructed.

## WARRANTY

All parts sold by Perth Parts Solutions at the time of leaving our premises are guaranteed against defective materials or workmanship for a period of 90 days from date of sale, except electrical items or as separately specified. Parts are not guaranteed against failure or damage arising from faulty or incorrect application, damage caused by other components or equipment, or any damage by any means over which we did not have control. **Use of aftermarket ECU (computer) voids warranty.**

Perth Parts Solutions disclaims any liability for labour cost or other income and damage attributed to the failure of parts supplied by us.

Perth Parts Solutions will replace, free of charge, any parts that in our opinion, after examination by us, are defective through faulty material or manufacture, or refund monies. **RETURNED GOODS MUST BE ACCOMPANIED BY ORIGINAL INVOICE NUMBER.**

## FITTING REQUIREMENTS

1. Parts must be fitted by a licensed repairer
2. Cooling system must be cleaned and serviced
3. Thermostat and radiator hoses must be replaced
4. All ancillary parts, i.e. manifolds, starter motor, alternator, etc. are not covered by warranty
5. Diesel engine fits need to have service injectors and injector pump. (No warranty will be carried out on engines that have damage caused by faulty injectors and/or pump).
6. All oil seals must be checked and replaced. (Be aware that leaking seals are not covered by warranty).
7. Timing belts/chains need to be replaced at customers cost.

8. Broken or damaged gears in gearboxes and differentials are not covered by warranty.
9. Must use only Premium oil to Manufactures specifications.

Forwarded and returned freight is the customer's responsibility.

**ALL CHANGE OVER ITEMS TO BE RETURNED AS SOON AS POSSIBLE OR NO WARRANTY WILL BE CONSIDERED.**

Standard replacement and serviced engines are guaranteed for 90 days or 5000 kms from date of purchase.

Transmissions have 90 day warranty or 5000 kms. Performance engines and turbo units are guaranteed to work at start-up only.

A copy of speedometer reading must be faxed back to comply with warranty conditions.

Electrical items are guaranteed to work at time of sale only.

## WARRANTY IS NOT TRANSFERABLE

Parts used in competition are void of warranty. The customer must prepay all freight costs, for warranty returns.

## GOODS RETURNED FOR WARRANTY CREDIT

Goods returned for warranty credit will only be accepted on the following basis:

1. Goods have not been dismantled, are complete, undamaged and properly packaged.
2. Returned goods must be received within 7 days of invoice date and accompanied by:
  - a) Invoice number
  - b) Dismantled parts.
  - c) Reason for return
3. All freight returns must be prepaid.
4. A 15% handling fee may be charged on goods returned for credit.
5. At no time can refund amount exceed original purchase price.

No credit will be issued for:

- a) Items not purchased from us.
- b) Dismantled parts.
- c) Items specifically procured for you.

Receipt of goods into our warehouse is not construed as any obligation by us to issue credit.

## CORE RETURNS

**Core deposits will NOT be refunded unless the engine/transmissions are drained of fluids.**

## ACCEPTANCE OF CONDITIONS OF SALE

The above conditions of sale constitute the basis of agreement between our customers and us. Accepting delivery of goods detailed on any of our invoices is acknowledgment of the above conditions of sale.